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**CISCO ACADEMY** makes debut. This new program which used to be offered at vocational schools was offered here. The intense college level class taught how to truly build a system and involved getting into the guts of computers and networks to learn how they work. Students learned about WAN's, LAN's, as well as OSI's and Ethernets.

**PHASE OUT THE OLD AND BRING IN THE NEW.** The building technology specialists (BTS's) worked all year to improve the computers and bring them up-to-date. Last summer approximately 250 new Dell computers were purchased and installed. All of the new Dell computers had fast processors, large hard drives, WinXP, and current software. The BTSs then worked to bring middle-aged computers up-to-date as well. The first step was to purchase additional RAM (memory) for the Omnitechs and ICT99 computers. Next the BTSs slowly installed WinXP and other software on those computers. This was an extremely time-consuming process. The memory had to be installed in the machines, then department specific software, by using a process called 'ghosting'. The goal was to convert all of the middle aged machines to WinXP by spring break of 2004 with the final goal of a total WinXP building within the next two years.

"Cisco Network Academy will prepare students for a technical career in the design and implementation of computer networks, which is something that will be more and more part of all our lives."

**>Mr. Ken Clark, Cisco Program teacher**

